

Client Portal: How to migrate to the QR code method



Step 1: Install the «AM-One Access» app

- Scan the QR-Code with your smartphone



- Or search for the «AM-One Access» app in the Apple App Store or Goggle Play Store
- Fig. 1 shows the installed app on the smartphone



Step 2: Access to the login page

- Open the existing URL <https://client.am-one-vv.de>



Step 3: Login with your credentials

- On the screen, select «Login with existing password + OTP» (Fig. 2)
- Enter Username, Password and OTP (Fig. 3)
- Click «Login»

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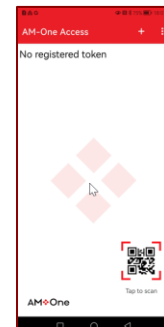


Fig. 1



Fig. 2

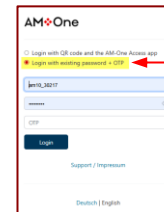


Fig. 3

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Step 4: Start the Migration

- Click «Activate» (Fig. 4)
- You can click «Login» to postpone the migration – *however, this is not recommended*



Step 5: Register your device

- Start the AM-One Access app (Fig. 5) and tap on «Tap to scan» to scan the QR code on the screen (Fig. 6)



Step 6: Success

- The message «Success / Token was successfully registered» is displayed on the smartphone (Fig. 7)
- Tap on «ok» to confirm

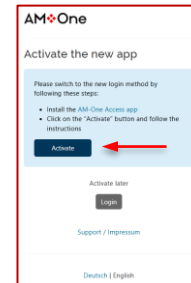


Fig. 4

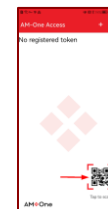


Fig. 5



Fig. 6

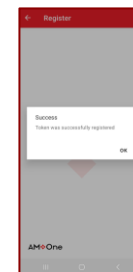


Fig. 7

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Step 7: Completing the migration

- Click «Continue» to finalise the migration (Fig. 8)



Step 8: Use the new URL

- The URL of the Client Portal has been changed as part of the migration (e.g. <https://client.am-one.ch/muster-ag>)
- For the exact URL of your wealth manager, please contact your relationship manager
- Please update your browser bookmark for the Client Portal to the new address

You can now log in to the Client Portal using the QR code method.

Instructions on how to log in with this method are provided on the next page.

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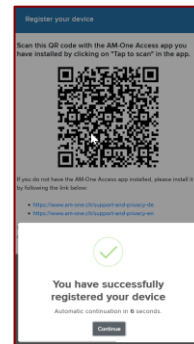


Fig. 8

Client Portal: How to login with the QR code method



Step 1: Access the login page

- Please open the new URL for the client portal of your wealth manager



Step 2: Scan the QR code

- Start the AM-One Access app (Fig. 5) and tap on «Tap to scan» to scan the QR code (Fig. 2)



Step 3: Login

- You are logged in

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